



Data Protection Privacy Notice IntelliControl App

This notice explains what personal data Diversey (a Solenis company), including our affiliated entities and group companies (“we” / “us” / “our”), will process about you when you use the “IntelliControl App”.

A small amount of personal data may also be collected through our internal version of the IntelliControl App (the “Internal App”) as described below. Personal data is data which alone or in combination with other data may be able to identify a living person.

We are required to notify you of this information under data protection legislation. Please ensure that you read this notice (sometimes referred to as a ‘privacy notice’) and any other similar notice we may provide to you from time to time when we collect or otherwise process personal data about you.

This privacy notice

Details of how to contact us, as well as an explanation of some of the terms used, are provided at the end of this privacy notice.

Diversey is a “data controller,” and we gather and use your personal data in the following ways:

What information we will process about you

The TCS Install App is used by our engineers (or designated third parties who may install our equipment on our behalf). The following information will be processed via the TCS Install App:

- Customer contact email address
- Customer number(s)
- Location (city / state)
- GPS location of the installed equipment

Information about the installed equipment is sent to the cloud for reporting purposes.

The IntelliControl App available for download by customers only processes the identification information of the equipment and does not collect or process any personal data. There is no tracking of any user data.

Why we process the information about you, and how we use it

We will typically collect and use the personal data collected through the Internal App for the following purposes:

- To allow us to create an Internet of Clean account for you
- To allow you to register for, access and use the IntelliControl App
- To allow us to send you confirmation of installations
- To allow us to administer the pump and dispenser system(s)



- To allow us to identify the exact location of installed equipment. GPS co-ordinates are tagged to the equipment and collected only once for this purpose. This information is not tracked.

We seek to ensure that our information collection and processing is always proportionate. We will notify you of any changes to information we process or to the purposes for which we collect or process it.

How we may share the information

The personal data collected by the Internal App is sent to the Cloud once only during the installation and activation of the equipment..

The IntelliControl App automatically sends data regarding the status of the equipment from the device on which the IntelliControl App is installed to the cloud for which you may be charged by your network operator. You may turn this option off in the “Settings” section of the App, or via your device.

The personal data will be processed internally in the country of origin, and transferred to the team operating the IntelliControl App in Europe.

The data is transferred within Diversey’s own systems and no risks have been identified with this processing.

Where information may be held

The information will be processed internally in the country of origin, and transferred abroad to the team operating the App in Europe.

There are security measures in place to ensure that there is appropriate security for information we hold.

The recipient of the information will be bound by confidentiality obligations.

How long we keep your information

We keep your information for no longer than is necessary for the purposes for which the personal information is processed.

Personal data collected through the device on which the App is installed is sent to the cloud once for the purposes of identifying a new installation.

Equipment data which does not contain personal data, is deleted from the device after a maximum of 72 hours and will remain on the cloud for a maximum of 3 years after which period it will be deleted.

Your right to object to our processing your information

Where our processing of your information is based solely on our legitimate interests, you have the right to object to that processing if you give us specific reasons why you are objecting, which are based



on your particular situation. If you object, we can no longer process your information unless we can demonstrate legitimate grounds for the processing, which override your interests, rights and freedoms, or the processing is for the establishment, exercise or defence of legal claims. For this purpose we are processing your personal data for the purpose of fulfilling our contractual obligation to you as a customer.

Please note that if you successfully object to our processing of your personal data that our ability to provide you with our services may be affected (for example, we may no longer be able to personalise your online experience or register the equipment or perform the contract).

Please see our contact details below if you wish to raise an objection.

Your rights to correct and access your information

Please contact our Data Protection Officer (“DPO”) using the details below if (in accordance with applicable law) you would like to correct or request access to information that we hold relating to you.

Your right to be forgotten

In certain circumstances, you have the right to ask for some (but not all) of the information we hold and process about you to be erased (the ‘right to be forgotten’). Please contact us using the details below if you wish to exercise this right.

Keeping your personal information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

How to contact us

If you wish to exercise your rights in relation to your personal data, or if you have any questions regarding this privacy notice or your personal data, please contact us -

- in writing to:

The Data Protection Officer Legal Department

Diversey Ltd.

Pyramid Way Weston Favell Northampton NN3 8PH

- by email: privacy@solenis.com